

# Urgent Care Center Services



As adequate access to primary care physicians continues to be a struggle for patients across the country, urgent care centers (UCC) are an essential part of healthcare delivery. As a principal component of the ambulatory care strategy for hospitals, UCCs offer opportunities to meet patient demand and create additional access points to convenient care. As market growth accelerates, it is essential to develop an efficient management and staffing model to maintain patient and provider satisfaction.

SCP Health (SCP) offers management and staffing expertise to maximize quality of care and financial stability at UCCs and freestanding emergency departments across the nation. Our strategies are designed to reflect your unique mission, patients, and role in the community.

Today's patients have a variety of destinations to select for their care. We help you become the provider of choice in your community, and promote keeping patients in your network of providers.

**We put all of our resources into supporting our client's goals. Building on that principle, we focus on customized activities designed to elevate good programs and add measurable value to our partners. Our UCC programs are focused on:**

- ✓ Maximizing operational efficiency, stability, and profitability.
- ✓ Delivering exceptional care to communities.
- ✓ Fostering a culture of teamwork between UCC providers and medical staff across your organization.

# What makes SCP Health's approach different?



## EXPERIENCED EXPERTISE TAILORED FOR YOUR FACILITY

Having launched and managed UCCs around the country, we understand your unique niche within the continuum of care. That's why we tailor our management, staffing, and consulting solutions to your facility's particular mission, patients, and community.



## A BLUEPRINT FOR SUCCESS

Our expertise in planning, staffing, marketing, and managing profitable UCCs and freestanding EDs ensures yours starts strong – and has staying power.



## A DEDICATED CLIENT SERVICES TEAM

Our highly experienced clinical operations team will focus their effort and resources on meeting or exceeding the strategic goals and initiatives of the UCC by defining and driving high quality clinical care.



## COMMITTED, LOCALLY-BASED PROVIDERS

Our performance-based incentives not only make it appealing to practice with us; they make it worthwhile to practice exceptionally well. We also have a dedicated culture of leadership, supplying tools and resources to help providers meet their professional goals while delivering the best in quality patient care.

For more information, contact our Business Development team at:  
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