## Increase Provider Productivity Without Reducing Time With Patient

## Overview

The results shared here are based on our partnership with a 178-bed Hospital in Arizona with an annual Emergency Department volume of 28,000 and average inpatient census of 60–90 per day. Schumacher Clinical Partners was awarded the ED contract in July 2007 and the Hospital Medicine contract in December 2014.

## Challenge

Provider satisfaction at the hospital was low based on spending up to two additional hours after their shifts to complete documentation, which was also limiting the number of patients seen per hour.

## **Strategy**

SCP was able to implement our proprietary virtual scribe program, V-scribe, where physicians use a headset to communicate with a scribe throughout the duration of their shift. Documentation is completed and reviewed in real-time, giving the providers more time to spend at the patient bedside.





